

Online Survey

A third-party provider supplied access to the online survey instrument - SurveyMonkey

The survey period: 2023/09/18-2023/11/03

Stakeholders	Sample Requirements	Valid Email Amount	Email Opened	Email Open Rate	Email Replies	Effective Sample	Replied Rate
Domain name registrant	Those who used the domain name services in the past year	21,781	13,386	61.5%	788	353	1.6%
IP Member	-	342	156	45.6%	38	31	9.1%
TWCERT/CC Newsletter Subscribers	Newsletter Subscribers	8,666	4,198	48.4%	774	577	6.7%
Taiwan CERT/CSIRT Alliance	-	873	442	50.6%	156	147	16.8%

In-depth Interviews

In-depth interview survey period: 2023/09/28-2023/11/17

Stakeholders	Sample Requirements	Number of Interviewees	Interviews
Domain name registrars	-	2	Online interview
IP Registrar	-	2	Online interview
Relevant Government Agencies	Points of contact with frequent operational engagement	3	In-person/online interview
Taiwan CERT/CSIRT Alliance Member	-	1	Online interview
ICANN, APNIC	International organizations responsible for administering internet resources or cyber security	2	In-person/online interview